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Professional Experience Consulting

California State University, Los Angeles (2016-2017)

• Design and facilitate a strategic planning process based on Appreciative Inquiry.

University of California Berkeley Library (2016-2017)

• Support creation of new strategic plan based on historical document and data gathered from stakeholders.

Bliss Bound Hound (2016)

• Recommend roles and organizational structure for web-based dog care startup.

California State University Council of Library Deans (COLD) (2016)

• Design and facilitate meeting to improve decision-making and clarify priorities for the twenty-three libraries in the California State University system.

University of California Davis Library (2016)

• Review and recommend adjustments to organizational design following implementation of strategic plan.

University of California Merced Library (2016)

• Facilitate internal stakeholder focus groups to prepare for strategic planning.

California State University, Northridge, Oviatt Library (2015-2016)

• Design and facilitate a strategic planning process based on Appreciative Inquiry.

MIT Library (2015)

• Facilitate management retreat to explore methods for becoming a more innovative organization

Sonoma State University Library (2015)

• Update strategic plan using World Café to gather input from stakeholders.

Sacramento State University Library (2015)

• Create Library strategic plan to align with university-wide plan.

University of California Davis Library (2015)

• Survey current practices in space planning for academic library renovation.

University of California San Diego Library (2015)

• Update Library strategic plan to align with university-wide plan.

OCLC Online Computer Library Center, Inc. (2015)

- Provide external review of OCLC Partnership through focus groups with partners.
- Facilitate plenary sessions for Emerging Scholarly Record workshop.

Council of University Librarians (CoUL) (2014-2015)

- Design and facilitate meeting of University of California (UC) library directors to focus on improving effectiveness of new system-wide advisory structure.
- Assess the new system-wide advisory structure through participant surveys and recommend a sustainable approach to assessment for the future.
- Design and facilitate shared vision workshop for UC library directors based on information gathered from UC library directors.
- Create a roadmap for the future of the UC libraries system.

Bay Area Video Coalition (2014)

• Review preservation program and recommend staffing adjustments.

Claremont Colleges Library (2014)

- Facilitate workshop for public services librarians to prepare for organizational realignment.
- Facilitate conversations with faculty and administrators at Claremont colleges and institutes, gather and analyze data to inform a new library strategic plan.

University of California Riverside (2013)

• Design and facilitate a strategic planning process based on Appreciative Inquiry.

California Digital Library (2013)

• Facilitate workshop on CDL role in new UC Libraries Advisory Group structure.

University of California Davis (2012-2014)

- Support strategic planning and organizational design process.
 - o Plan and facilitate stakeholder meetings.
 - o Recommend organizational design options and implementation plans.

University of California Press, Berkeley, CA (2012)

• Facilitate Firebrand title management system implementation.

California State University San Marcos, San Marcos, CA (2012)

• Perform administrative review of the library.

ArchivesSpace (2011-2014)

- Manage development of the ArchivesSpace archives management system.
 - o Coordinate stakeholder activities and communication.
 - Report progress to broader community through presentations, social media, etc.
- Support development of an innovative and sustainable governance structure.

Computer History Museum, San Jose, CA (2011-2012)

• Facilitate digital repository planning project.

University of North Texas Libraries, Denton, TX (2010-2012)

- Facilitate organizational restructuring.
 - o Assess organizational structure and recommend changes.
 - Review librarian performance assessment process and recommend changes.
- Facilitate leadership team-building retreat.
- Develop and deliver performance leadership smart goals training.

University of Manitoba Libraries, Winnipeg, Manitoba, Canada (2010)

• Assess organizational structure and processes.

San Francisco Museum of Modern Art, San Francisco, CA (2010)

• Facilitate Matters in Media Art III, meeting for collaborative digital repository development (SFMoMA, MoMA, and Tate Gallery).

Orion House, Newport, NH (2009-2010)

• Create assessment framework for residential treatment centers.

Pitzer College, Claremont, CA (1998)

• Evaluate Information Technology Services

NERCOMP/EDUCAUSE, Durham, NH (1997)

• Facilitate strategic vision development

Employment

Stanford University Libraries, Stanford, CA (2008-2011)

• Manager of Strategic Digital Projects and Organization Development

Digital Library Federation, Washington, DC (2005-2008)

• Aquifer Director and Interim Executive Director

Stanford University Libraries, Stanford, CA (2003-2005)

• Head of Cataloging and Metadata Services

Innovative Interfaces, Inc., Emeryville, CA (1998-2003)

- Director of Implementation Services
- Manager, Customer Training Services
- Assistant Manager, Technical Support

Bates College, Lewiston, ME (1989-1998)

• Systems Librarian and Member, Information Services Management Team

Duke University Law Library, Durham, NC (1978-1984)

- Head of Technical Services, TRLN Coordinating Committee Member
- Head of Cataloging, TRLN Cataloging Policy Committee Member

North Carolina Central University Law Library, Durham, NC (1976-1978)

• Catalog Librarian

Education

PhD, Human and Organizational Systems (2012) Fielding Graduate University, Santa Barbara, CA

MS, Library Science (1976) Wayne State University, Detroit, MI BA (1973) Wayne State University, Detroit, MI

Grants and Awards

Orion House Fellowship, Institute for Social Innovation, Fielding Graduate University

Metadata Mapping, Remediation, and Enhancement, on behalf of the Digital Library Federation, from the Gladys Krieble Delmas Foundation

DLF Aquifer Development for Interoperability Across Scholarly Repositories: American Social History Online, on behalf of the Digital Library Federation, from the Andrew W. Mellon Foundation

Networking the Life Sciences Collection Database to Enhance Undergraduate Training in Chemistry, Biology, and Psychology, on behalf of Bates College, from the National Science Foundation

Publications

- Dabbour, K. & Kott, K. (forthcoming). Dialogic approaches to strategic planning in academic libraries: An Appreciative Inquiry case study at Oviatt Library. *Journal of Library Administration*.
- Kott, K. (2016). Service learning in academic libraries in the United States. In J. Nutefall (Ed.) Service Learning, Information Literacy, and Libraries. Santa Barbara, CA: Libraries Unlimited.
- Kott, K. (2015). **Toward a systematic exposure of Bowen theory to organization development.** Family Systems: A Journal of Natural Systems Thinking in Psychiatry and the Sciences. 11(1).
- Kott, K. (2014). **Applying Bowen theory to work systems.** *OD Practitioner.* 46(3). 76-82.
- Matienzo, M. & Kott, K. (2013). **ArchivesSpace: A next generation archives management system.** *Proceedings of MW2013: Museums and the Web 2013.*Retrieved from http://mw2013.museumsandtheweb.com/paper/archivesspace-a-next-generation-archives-management-system/
- Kott, K. (2012). *Application of Bowen theory to organization development practice*. Doctoral Dissertation. Fielding Graduate University, Santa Barbara, CA.
- Cramer, T. & Kott, K. (2010). **Designing and implementing second generation digital preservation services: A scalable model for the Stanford digital repository.** *D-Lib Magazine*, *16*(9-10). doi:10.1045/september2010-cramer
- Kott, K. (2010). Considering residential treatment for youth in the continuum of care: A systems perspective. Residential Treatment for Children & Youth, 27(1), 14-22.
- Kott, K. (2008). **Proposition: Digital collections are easier to find and use through DLF Aquifer's American Social History Online.** In S. Hiller, K. Justh, M. Kyrillidou, & J. Self (Eds.), *Proceedings of the 2008 Library Assessment Conference: Building Effective, Sustainable, Practical Assessment* (p. 503-512). Washington, DC: Association of Research Libraries. Retrieved from http://libraryassessment.org/bm~doc/proceedings-lac-2008.pdf
- Kott, K. (2006). **Bowen theory and the scholarly communication process in an Amazoogle world.** Family Systems: A Journal of Natural Systems Thinking in Psychiatry and the Sciences, 7(2), 158-163.

- Kott, K., Dunn, J., Halbert, M., Johnston, L., Milewicz, L., & Shreeves, S. (2006).
 Digital Library Federation (DLF) Aquifer Project. D-Lib Magazine, 12(5).
 doi:10.1045/may2006-kott
- Kott, K. (2006). **DLF seeks comments on metadata object description schema.** *CLIR Issues.* 49. Retrieved from http://www.clir.org/pubs/issues/issues49.html/#mods
- Kott, K. (2005). **DLF Aquifer: Tapping new sources for scholarship.** *CLIR Issues.* 45. Retrieved from http://www.clir.org/pubs/issues/issues45.html/#dlf
- Montgomery, J. & Kott, K. (1995). **Library Service on Campus Networks.** In C. Barr (Ed.), *The Bowker Annual & Book Trade Almanac* (p. 38-45). New York: Bowker.
- Cox, C., Barrett, J., Bird, W., Boyd, L., Hirshon, A., Kott, K., & Leonhardt, T. (1981). Study of the Duke University Libraries information system (DULIS). Durham, NC: Duke University Libraries.

Selected Presentations

- Service Learning Program Development in Academic Libraries. Libraries and the Public Purpose of Higher Education, Embedded Institute. Campus Compact 30th Anniversary Meeting, Boston, MA. March 20, 2016.
- ArchivesSpace: A Next Generation Archives Management System (demonstration). With Mark Matienzo. *Museums and the Web 2013, Portland, OR.* April 20, 2013.
- A Repository Year: Planning and Implementing a Digital Repository at the Computer History Museum. With Paula Jabloner. ALCTS PARS Digital Preservation Interest Group, January 27, 2013.
- Supporting Community and Open Source Software in Cultural Heritage Institutions. With David Millman, Beth Sandore Namachchivaya, Angela Spinazzi, & Molly Tamarkin, CNI Fall Membership Meeting, Washington, DC. December 11, 2012.
- **Sustaining ArchivesSpace.** With Mark Matienzo & David Millman. *DLF Forum, Denver, CO,* November 4, 2012.
- A Digital Preservation Year (Poster Session). With Paula Jabloner. *iPRES 2012*, *Toronto*, *ON*, *Canada*, October 4, 2012.
- **ArchivesSpace Update.** With Mark Matienzo. Society of American Archivists, AT/Archon Roundtable, San Diego, CA, August 8, 2012.

- **ArchivesSpace: From Access to Integration.** From Access to Integration Conference. Center for Jewish History, November 9, 2011.
- Managing Vendor Relationships in Development Projects. DLF Forum Project Managers Group, Baltimore, MD, November 2, 2011.
- ArchivesSpace: Building a Next Generation Archives Management Tool. DLF Forum, Baltimore, MD, October 31, 2011.
- Everyday Electronic Materials in Policy and Practice. CNI Fall Membership Meeting, Alexandria, VA, December 14, 2010.
- **Everyday Electronic Materials Poster Session.** DLF Forum, Palo Alto, CA, November 2, 2010.
- Leadership and Governance Structure and Measuring Success and Assessments.

 Building Business Models to Last: Digital Resources Beyond 2010. University of Pennsylvania Libraries, November 18, 2009.
- **Innovation: DLF Libraries.** With Sayeed Choudhury & Bess Sadler. *DLF Forum*, Long Beach, CA, November 11, 2009.
- Proposition: Digital Collections Are Easier to Find and Use through DLF Aquifer's American Social History Online. *Library Assessment Conference*, Seattle, WA, August 6, 2008. (Paper also published in proceedings).
- American Social History Online: One Place, Many Collections. ACA/PCA Conference, San Francisco, CA, March 22, 2008.
- New Organizations for Collaboration and Development: Perspectives from the Field. With Sandy Payette, Michelle Kimpton, & Vicky Reich. Moderated by Kevin Guthrie. *DLF Forum*, Philadelphia, PA, November 5, 2007.
- Realizing Benefits for Scholars and the Digital Library Community through DLF Aquifer. With Susan Harum & Chick Markley. *DLF Forum*, Philadelphia, PA, November 6, 2007.
- **DLF Aquifer and American Social History Online.** *Getty Research Institute*, Los Angeles, CA, October 22, 2007.
- **Collaborative Projects with Diverse Partnerships.** Panel: Rare Books and Manuscripts Section of the Association of College and Research Libraries *ALA Preconference*, Baltimore, MD, June 20, 2007.
- **DLF Aquifer in Context: Community Connections and American Social History Online.** With Jennifer Vinopal & Jenn Riley. *DLF Forum.* Pasadena, CA, April 25, 2007.

- **DLF Aquifer: Improving Access to Digital Scholarly Repositories.** Center for Studies in Higher Education, University of California, Berkeley, April 10, 2007.
- **DLF Aquifer: Bringing Collections to Light**. Presented at ten DLF member libraries and at the DLF Forum. 2005-2006.
- **DLF IMLS/OAI Project Update.** With David Seaman, Liz Milewicz, Kat Hagedorn, & Tom Habing. *DLF Forum*, Boston, MA, November 10, 2006.
- Future Directions for Digital Library Initiatives: Addressing the Challenges of Collaboration and Sustainability. With Kaye Howe & Laura Campbell. Library and Information Technology Association *ALA Panel*, June 26, 2006.
- **Finding the Balance.** *Metadata Enhancement and OAI Workshop (MEOW)*. Emory University, June 24, 2006.
- **The DLF Aquifer Initiative.** Presented at RLG, four DLF member libraries, the Information Access Seminar at the School of information Management & Systems at University of California, Berkeley, and the Association of Jewish Librarians Conference. 2005-2006.
- **DLF Aquifer Project Update.** CNI. Washington, DC, April 5, 2005.

Professional Memberships

Organization Development Network

American Library Association